

# Software Development Internship at Progressive Insurance

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## INTRODUCTION

As a Software Development Intern at Progressive Insurance, I worked in the Claims IT department on a Next Gen Claims team. I developed and maintained an Angular web application which was used by Claims representatives for their day-to-day responsibilities. For my collaboration project, I was placed in a team of six interns to work together and develop a CloudOps chatbot hosted on Microsoft Teams. I also participated in a ten-person team of interns where we worked to design and produce the Intern T-Shirt for the summer.

## APPLICATION OF COURSE CONTENT

The difference in technology stacks used in industry and the frameworks taught at CSU did not prevent me from being able to apply the fundamental concepts I learned through my academic and personal studies. Progressive uses cutting-edge technology to be at the forefront of the market, and I would be open to having CSU modernize its content to reflect up-to-date practices in industry after speaking with other universities. I built upon both my technical and soft skills during the internship.

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